### BEFORE THE MOTOR VEHICLE DEALER BOARD

### STATE OF COLORADO

Case No. BD17-0977

### STIPULATION AND FINAL AGENCY ORDER

IN THE MATTER OF:

ORTEGA'S AUTO REPAIR d/b/a ORTEGA'S AUTO REPAIR USED MOTOR VEHICLE DEALER

**LICENSE # 37756** 

Respondent.

IT IS HEREBY STIPULATED & AGREED by and between the Colorado Department of Revenue, Auto Industry Division ("Division"), Motor Vehicle Dealer Board ("Board") and Ortega's Auto Repair, d/b/a Ortega's Auto Repair, ("Respondent") (collectively the "Parties") in lieu of further legal action:

- 1. The Board has jurisdiction over Respondent and the subject matter of this Stipulation and Final Agency Order ("Order") as set forth in article 20 of Title 44, C.R.S. and the Administrative Procedure Act, article 4 of Title 24, C.R.S.
- 2. Respondent has been licensed as a motor vehicle dealer in the State of Colorado at all times relevant herein.
  - 3. The Board has alleged that Respondent violated the following:
    - A. Failing to disclose any of the material particulars required to be stated or furnished to the buyer in violation of section 12-6-118(3)(i), C.R.S.;
    - B. Employing an unlicensed motor vehicle salesperson in violation of section 12-6-118(3)(n), C.R.S.;
    - C. Failing to comply with 49 U.S.C. sec. 32705 and any rule concerning odometer disclosure requirements or to knowingly give a false statement to a transferee in making any disclosure required by such law in violation of section 42-6-202(5), C.R.S.
  - 4. The Respondent understands that:
    - A. Respondent has the right to be represented by an attorney of the Respondent's choice, at the Respondent's expense;
    - B. Respondent has the right to a formal hearing in accordance with article 20 of Title 44, C.R.S.;

- C. By entering into this Order, Respondent knowingly and voluntarily waives the right to a hearing, and relieves the Board of its burden of proving the violations alleged herein;
- D. Respondent knowingly and voluntarily waives the right to present a defense by oral and documentary evidence, and to cross-examine witnesses who would testify on behalf of the Board; and,
- E. Respondent knowingly and voluntarily waives the right to judicial review of this matter.
- 5. Respondent acknowledges receipt of sufficient notice, sufficient advisement of rights, and sufficient process in the proceedings of this case, and desires to resolve all issues, which were the subject of the investigation, by entering into this Stipulation and Final Agency Order.
- 6. The Respondent admits to the allegations alleged in paragraph 3 of this Stipulation and Final Agency Order.
- 7. Respondent agrees, in lieu of subsequent administrative proceedings, to submit to the following sanctions:
  - A. Respondent shall pay a fine of \$15,000.00. The Respondent agrees \$5,000.00 of the \$15,000.00 fine shall be due and payable in four (4) quarterly payments of \$1,250.00 each. The first payment will be due sixty (60) days from the date this Order is approved by the Board, which is August 19, 2019. The second payment will be due one hundred fifty (150) days from the date this Order is approved by the Board, which is November 18, 2019. The third payment will be due two hundred forty (240) days from the date this Order is approved by the Board, which is February 19, 2020. The fourth and final payment will be due three hundred thirty (330) days from the date the Order is approved by the Board, which is May 22, 2020.
  - B. The remaining balance, amounting to \$10,000.00, will be held in abeyance for a period of twelve (12) months provided there are no additional violations of the statutes and regulations pertaining to motor vehicle dealers or commerce, committed by the Respondent dealership during the twelve (12) months following the date this Order is approved by the Board.
  - C. Respondent shall, within sixty (60) days from the date this Order is approved by the Board, complete one training session by a Pre-licensing Education Program Provider approved by the Board. Respondent will provide proof of completion to the Board within ten (10) days after the training is completed. The Respondent shall be responsible for all costs associated with the training.

- 8. If Respondent commits a future violation of any statute or regulation listed in paragraph 3 of this Order within twelve (12) months of the date this Order becomes effective, Respondent understands and agrees that the corresponding allegations in paragraph 3 in this Order will be deemed admitted for the sole purpose of establishing the appropriate sanction(s) for the new violation(s).
- 9. Respondent agrees to strictly adhere to and to completely fulfill all requirements established in this Stipulation and Final Agency Order.
- 10. This Order will not become an order of the Board, unless and until the Board approves it. If this Order is not approved by the Board, it is void, and the Parties shall not be bound by any provisions hereof or admissions herein.
  - 11. Each Party shall bear its own costs and fees incurred in this action.
- 12. This Order is the complete integration of all understandings between the parties. No addition, deletion, or amendment, shall have any force or effect whatsoever, except as mutually agreed to in a writing signed by both Parties.
- 13. The Parties agree to cooperate fully and to execute any and all supplementary documents and to take all additional actions necessary or appropriate to give full force and effect to the terms and intent of this Order.
- 14. The provisions of this Order shall be enforceable by the Parties before the Colorado Motor Vehicle Dealer Board, by any lawful remedy.
- 15. Respondent expressly acknowledges having read and understood completely the terms of this Order. Respondent enters this Order knowingly and voluntarily, after the opportunity to consult with counsel, and with full understanding of the legal consequences of this Stipulation and Final Agency Order. Respondent expressly states the terms of this Order are fair, conscionable, and appropriate to reach a full and final resolution of this disciplinary matter.
- 16. This Order and all its terms shall have the same force and effect as an order entered by the Board after hearing pursuant to article 20 of Title 44, C.R.S. except that this Order cannot be appealed.
- 17. Respondent agrees that any violation of this Order may constitute grounds for disciplinary action and, if proven, may constitute a basis for further sanctions or for any other remedy authorized by law.
- 18. If this matter is referred to hearing for violation of this Order, this Order shall be admissible as evidence.
- 19. If an alleged violation of this Order is taken to hearing and the facts that constitute the violation are not proven, the Board shall not impose any additional sanction

and this Order shall remain operative and in full force and effect. Respondent must comply with the terms of this Order during the pendency of, and after the conclusion of, such disciplinary action.

- 20. Once effective, this Order becomes a public record in the Board's custody at all times.
- 21. Effective Date. This Order becomes an order of the Board when accepted by the Board and signed by an authorized representative of the Board.
- 22. This Order is a full and final resolution of case number BD17-0977. This Order does not resolve any other cases, complaints or matters, known or unknown to the Parties, as of the effective date of this Stipulation and Final Agency Order.
- 23. Respondent shall immediately provide written notice to the Board of any change of Respondent's address. Any notice required under this Order shall be valid if provided, in writing, to the last known written address provided to the Board by Respondent, which currently is:

Ortega's Auto Repair d/b/a Ortega's Auto Repair 465 S. Newton Street Denver, CO 80219

24. All correspondence and notices to the Board must be provided to the Board at the following address:

Colorado Department of Revenue, Auto Industry Division Bruce A. Zulauf, Division Director/Executive Secretary 1697 Cole Boulevard, Suite 200A Lakewood, Colorado 80401

- 25. Should any term or provision of this Order be declared invalid or become inoperative for any reason, such invalidity or failure does not affect the validity of any other term or provision hereof.
- 26. This Order may be signed in counterparts, each of which has full force and effect upon execution by all Parties.
- 27. Respondent warrants that it possesses the legal authority to enter into this Order and that it has taken all actions required by its procedures, by-laws, and/or applicable laws to exercise that authority, and to lawfully authorize its undersigned signatory to execute this Order and to bind Respondent to its terms.

28. The person executing this Order on behalf of Respondent warrants that such person has full authorization to execute this Stipulation and Final Agency Order.

# REMAINDER OF THIS PAGE INTENTIONALLY LEFT BLANK SIGNATURE PAGE TO FOLLOW

AGREED TO BY:	
Bruce A. Zulauf Director/Executive Secretary Auto Industry Division Motor Vehicle Dealer Board	Date
FOR THE RESPONDENT:  Luis C. Ortega  Ortega's Auto Repair	06-06- 2019 Date
	terms are hereby adopted as an Order of this Board.  this day of, 2019.
	COLORADO MOTOR VEHICLE BOARD
E	Steven C. Perkins, President

Bruce A. Zalauf Director Executive Secretary Auto Industry Division Motor Vehicle Dealer Board	<b>B/18/2019</b> Date
FOR THE RESPONDENT:	
Luis C. Ortega Ortega's Auto Repair	Date
	its terms are hereby adopted as an Order of this Board.
ORDERED AND ENTER	ED this 18th day of Time, 2019.
	COLORADO MOTOR VEHICLE BOARD
	BY:
	Steven C. Perkins, President

## **CERTIFICATE OF SERVICE**

This is to certify that I have duly served the within STIPULATION AND FINAL
AGENCY ORDER upon all parties herein by depositing copies of same in the United States
mail, first-class postage prepaid, at Denver, Colorado, and personal service (as noted), this
day of 2019, addressed as follows:

Luis C. Ortega Ortega's Auto Repair 465 S. Newton Street Denver, CO 80219 Bruce A. Zulauf, Executive Secretary Colorado Motor Vehicle Dealer Board Director, Auto Industry Division 1697 Cole Boulevard, Suite 200A Lakewood, CO 80401 (Placed in Board File)

Beth A. Spellerberg
Deputy Executive Secretary